

Into the Stacks

Richard M. Johnston Health Sciences Library
Volume I, Number 2 May 2003

Additions to the Library Collection!

Library users will be please to know that the Health Sciences Library has recently placed an order for 171 brand new textbooks for the collection. The new additions include many new titles in the following disciplines:

- Internal Medicine
- Allergy
- Ambulatory Care
- Diagnosis
- Dictionaries and Directories
- Endocrinology and Metabolism
- Ethics
- Gastroenterology
- Hematology
- Immunology
- Infectious Disease
- Palliative Care
- Patient Education
- Pharmacology and Therapeutics
- Rheumatology
- Critical Care
- Dermatology
- Nephrology
- Oncology
- Psychiatry
- Pulmonary Medicine
- Cardiovascular Medicine
- Neurology
- Gynecology and Obstetrics
- Surgery
- Urology
- Nursing

Although we were not able to accommodate all selections requested, we anticipate being able to order more books in the future. In the meantime, we look forward to the arrival of these texts, the first major additions to the library collection in over two years, and hope that you will find the library collection growing and becoming more of a useful hospital and research collection. Please feel free to keep in touch with Carol and Mary Jo about the arrival of the new texts.

[The following to be enclosed in shaded box:]

Appreciation for your support to the Library Fund

The Hospital and the Richard M. Johnston Health Sciences Library would like to thank the following donors to the Library Fund who help make acquisitions possible:

- **The Medical Staff**, made in memory of Dr. Raymond Leen. Dr. Leen was a member of the medical staff and the Chief of the Division of Radiation Oncology prior to his retirement. The Medical Staff is pleased to honor Dr. Leen by a contribution to the library's hard copy collection. The Medical Staff wishes to acknowledge their donation to Dr. Leen's wife and also to Judith Figura, MD, who is the current Chief of the Division of Radiation Oncology.

- **The Medical Staff**, in memory of Estelle Warshafsky. Mrs. Warshafsky, recently deceased, was the mother of Dr. Gene Warshafsky. Dr. Warshafsky is a member of the medical staff and serves in the elected office of registrar. The Medical Staff is pleased to honor Mrs. Warshafsky.[End shaded text box]

[In a separate shaded box, perhaps at the end?]
If you are interested in making a donation to the Library, please contact Mary Jo Dorsey at 412-578-4708 or email at mjdorsey@wpahs.org or Beverly Beisgen at the WPH Foundation at 412-578-4049.[end shaded box]

Library Education and Outreach

Library Staff is committed to Library Education and Outreach programs. Some recently held programs are as follows: Library Orientation and an update on Evidence Based Medicine, presented to the Department of Medicine Residents; Library Orientation presented to the Department of Family Medicine; Library Orientation presented to the Department of Radiology.

Carol and Mary Jo are also available to provide one on one Library Orientation or other Library assistance. If your department would like to schedule a Library Orientation presentation at a noon conference or any other time, please contact Mary Jo at 412-578-4708 or email at mjdorsey@wpahs.org.

Library Committee

The Library Staff recognizes the members of the Library Committee: Dr. J. Delaney, Chair, Dr. M. Garone, Dr. C. Srodes, Dr. T. Campbell, Dr. A. Gradman, Dr. A. Gonzalez, Dr. H. Diamond, Dr. P. Caushaj, Dr. L. Walter, Dr. H Semins, Dr.

F. Martin, Carol Constantine, Nancy Cobb, Beverly Beisgen, Jim Kassimatis, Page Babbit, Mary Jo Dorsey.

The Committee meets throughout the year and was responsible for reaching a consensus as to what types of textbooks should be purchased for the Health Sciences Library. They also have a plan which has been drawn up to phase-in textbooks. The phase plan is available in the Library for anyone wishing to view it. The Committee works on such topics as long range planning, Library acquisitions and general status of the Library. The Committee suggests that anyone who has access to vendors in your field, to approach them and ask them if they would be able to donate texts to the library. NOTE: If you have questions about how to work with vendors in your area to make arrangements for donations, please contact Carol or Mary Jo for assistance in speaking with the vendors.

If you are interested in becoming a member of the Library Committee, please contact Mary Jo Dorsey at 412-578-4708 or at mjdorsey@wpahs.org.

Customer Satisfaction Survey

The Customer Satisfaction Survey is something that the Library uses to take into consideration changes and/or improvements to the Library. Our users have been very helpful in providing feedback on key issues. Following are results of the Survey for Fiscal Year 2003 to date:

Category	Average for FY 2003 scale of 1 (lowest) – 5 (highest)
Timeliness of response to requests	4.60
Quality of Librarian assistance	4.75
Availability of technology	2.58
Quality of education	2.49
Availability of information to aid in identifying Library resources	2.44
Quality of Library collection	2.09

Patient and Family Education Center

Recently, Mary Jo toured several area Patient and Family Education Centers to gather ideas for our own Education Center. She has formed a Task Force with a multidisciplinary team to develop a plan to open the WPH Patient and Family Ed. Center. The task force is in the

process of developing a plan that will be ready in May, and plans for ordering Patient and Family related educational materials such as pamphlets, books and audiovisual materials are being considered.

Information Technology Update

MS Office has been purchased for five additional computers in the library.

Up To Date subscription has been included in the Fiscal Year 2004 budget; we will also be working with all WPAHS libraries to pursue a system-wide contract.

User Request Form ONLINE request information from the library without having to visit in the library. From the library's home page at <http://home.wpahs.org/wph/library/>, go to LIBRARY REQUEST FOR INFORMATION. The form goes automatically to the library for processing.

All of the above featured products may be accessed online from the library's homepage. To reach the library homepage, follow these instructions:

1. go to the WPAHS Intranet site at <http://home.wpahs.org>
2. click on "West Penn" on the left side of the screen in green
3. click on "Richard M. Johnston Health Sciences Library" on the left side of the screen in green

Also on the Library's Homepage:

- OVID (vendor software for use of MEDLINE)
- STAT!REF (a collection of over 25 full-text textbooks)
- Harrison's Online (the complete searchable version of the most recent edition of Harrison's)
- Micromedex (the premiere pharmaceutical and therapies database)